

IMPORTANT INFORMATION

Remove collar, tags, and leads from pet before placing it in the home to prevent possible entanglement.

Unwrap and remove all parts from the box. Keep the box and packing material until the product is assembled. In case of return or exchange, failure to return product in similar condition as received could result in limited reimbursement. Please save sales receipt as proof of purchase for warranty purposes. Check to ensure you have all the parts below. If you discover any parts are missing, immediately call our toll-free service helpline at 1-800-428-8560 (Monday - Friday, 9 a.m. to 4 p.m. EST) or email customer service at info@midwesthomes4pets.com.

For instructions in **French** and **Spanish** visit midwesthomes4pets.com.

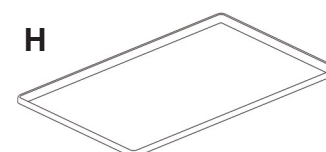
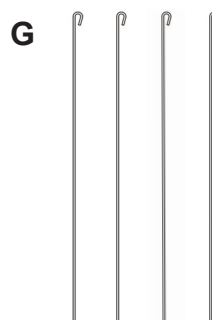
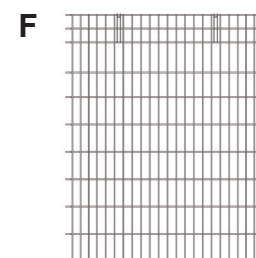
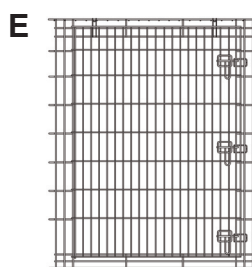
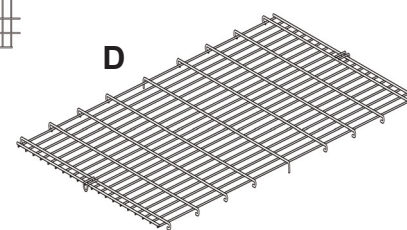
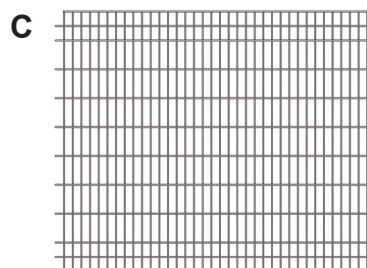
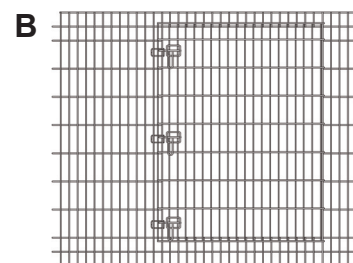
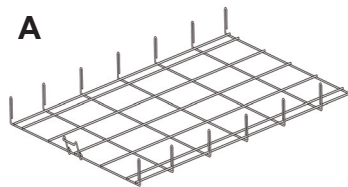
PARTS IDENTIFICATION

Note: Crate assembly will require two people and a large work space.

Scan to view the Assembly Video or visit the Assembly Instructions page at midwesthomes4pets.com



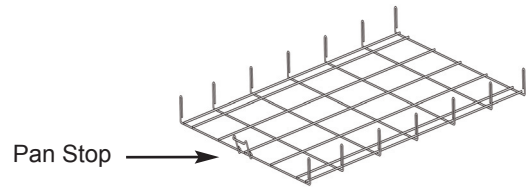
- A Bottom Panel - Has the widest spaces between the wires, upright bent hooks, and a pan stop on one end.
- B Side Panel With Door - Wide panel with hinged door and three U-shaped slide-bolt latches. Has loops along both sides.
- C Side Panel (No Door) - Wide panel with loops along both sides.
- D Top Panel - Has a U-shaped tab in the middle of each short side, and each long side has a series of hooks and one straight "L" wire in the middle.
- E Front Door Panel - Narrow panel with hinged door and three U-shaped slide-bolt latches. The top of the Door Panel has two bent wire hooks.
- F Back Panel - Same size as front door panel. The top of the panel has two bent wire hooks.
- G Corner Rods (4) - Straight wire rods with hooks on the end. They will be inserted downward through the corner loops to secure the top, sides, and bottom of your pet home.
- H Plastic Pan - Slides in and can be easily removed for cleaning.



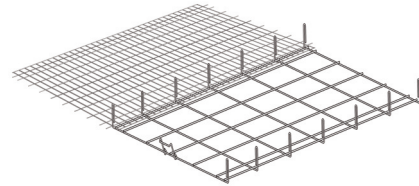
ASSEMBLY INSTRUCTIONS

Remove the contents of the carton. Sort and identify all of the pieces described in the Parts Identification. The corner rods are secured in the front and back panels for shipping. Remove them before you begin assembly.

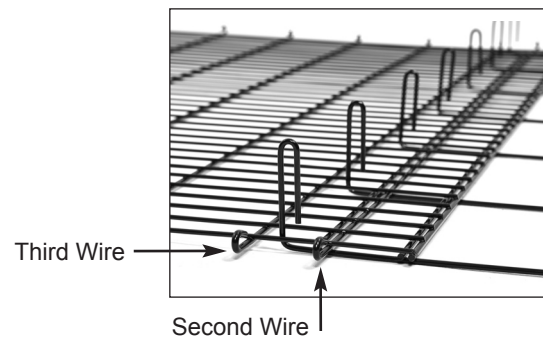
1. Place the Bottom Panel (A) flat on the floor with the hooks extending upward. Locate the pan stop attached to one end. This is the front of the crate and will serve as your point of reference.



2. Place the Side Panel (C) flat on the floor next to the Bottom Panel. When facing the pan stop at the front of the crate, the Side Panel will be on the left side. The loops on the short ends of the Side Panel should face upward.

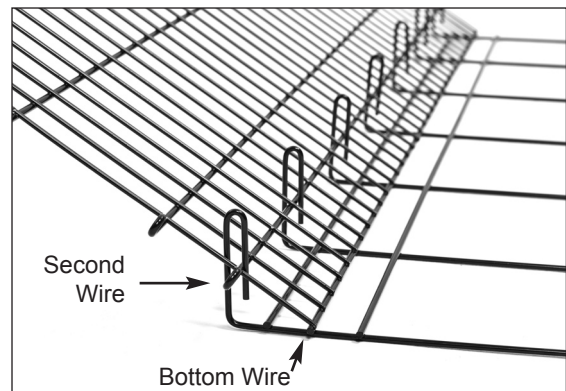


The long upright hooks on the Bottom Panel will fit between the second and third closely-spaced wires of the Side Panel. Lift and lower the side panel into place over the upright hooks.

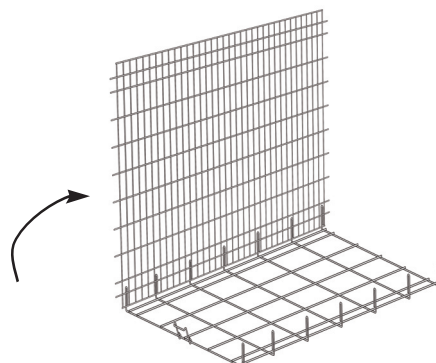


3. Using both hands (or with the assistance of a friend), lift the Side Panel up, pulling slightly outward (away from the Bottom Panel) and upward.

The second wire of the Side Panel will secure in place within the upright hooks of the Bottom Panel. There may be a slight pop or click as you reach the full upright position, and this is normal.



The upright hooks of the Bottom Panel fit around/over the second horizontal wire of the Side Panel.

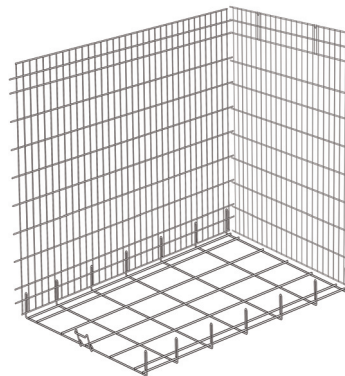


4. Locate the Back Panel (F) and a Corner Rod (G). With the Back Panel's top hooks facing inward, align the side loops of the Back Panel with the loops of the Side Panel.

The second and third loops on the Back Panel will rest ON TOP OF the first and second loops of the Side Panel.

Place the Corner Rod through the loops and it guide downward. You may have to shift the panels slightly to guide the rod to the bottom. This is normal.

4.



Back Panel hooks face inward

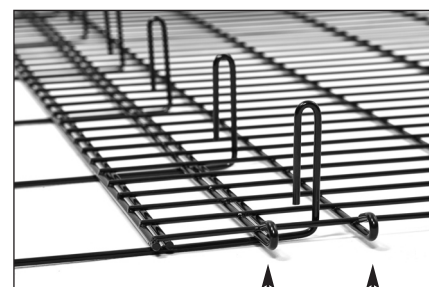
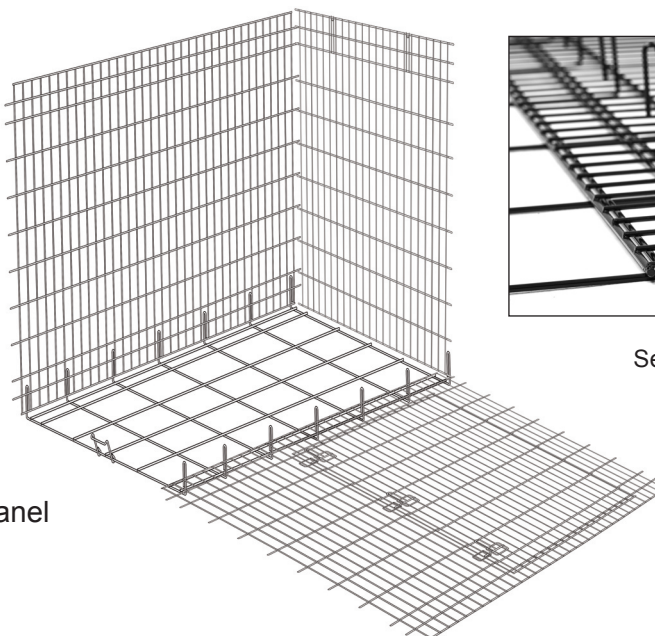
Back Panel's 2nd and 3rd loops rest on top of the Side Panel's first two loops.



5. Place the Side Panel With Door (B) on the other side of the Bottom Panel.

When facing the pan stop at the front of the crate, the Side Panel With Door will be on the right side. The loops on the short ends of the Side Panel With Door should face upward.

The long upright hooks on the Bottom Panel will fit between the second and third closely-spaced wires of the Side Panel With Door. Lift and lower the Side Panel into place over the upright hooks.



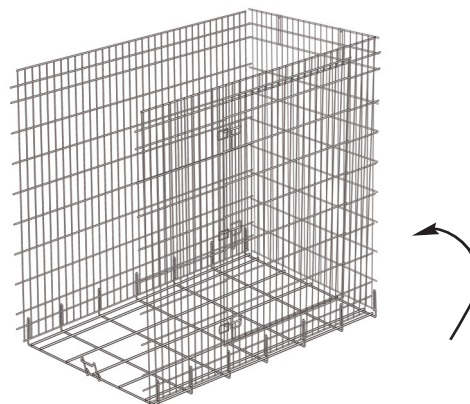
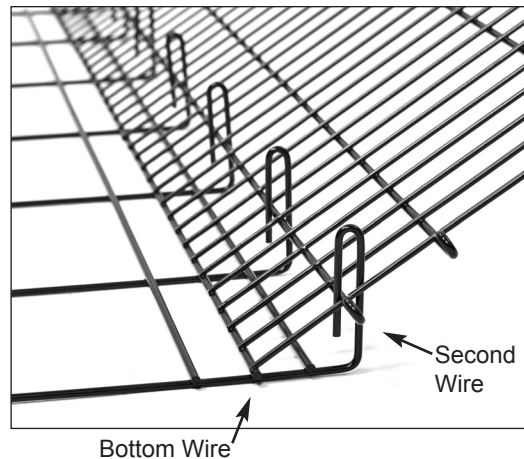
Second Wire

Third Wire

- Using both hands (or with the assistance of a friend), lift the Side Panel With Door up, pulling slightly outward (away from the Bottom Panel) and upward.

The second wire of the Side Panel With Door will secure in place within the upright hooks of the Bottom Panel. There may be a slight pop or click as you reach the full upright position, and this is normal.

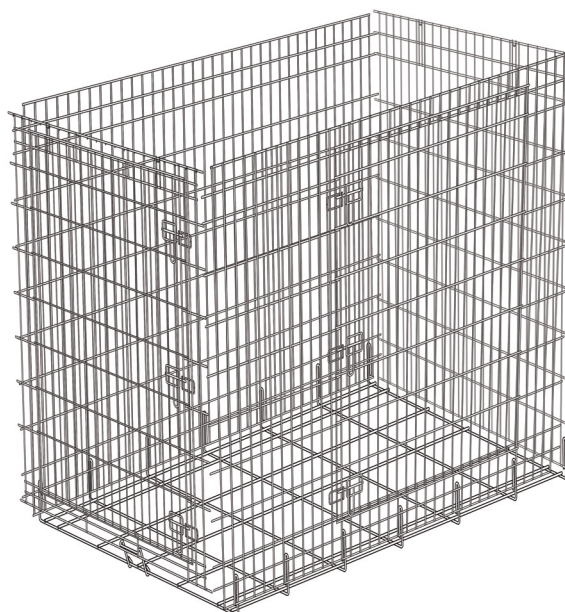
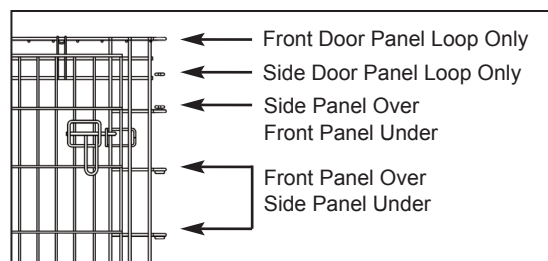
When placed correctly, the slide-bolt latches of the Side Panel With Door will face outward.



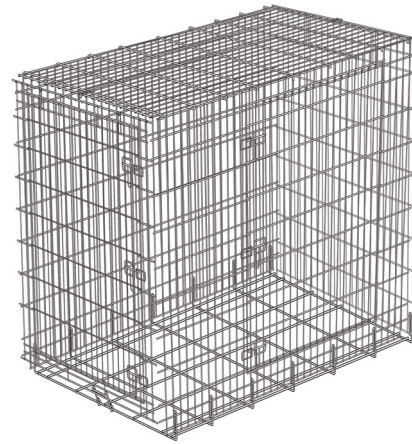
- While one person holds the Side Panel With Door in place, locate the Front Door Panel (E) and a Corner Rod. Starting in the corner that connects both the Front and Side Door Panels, align the side loops.

The second loop of the Front Door Panel rests BELOW the second loop of the Side Door Panel, while the third loop of the Front Door Panel rests ABOVE the third loop of the Side Door Panel. With each panel correctly aligned, begin to guide the Corner Rod through the loops.

You may have to shift the panels slightly to help the rod reach the bottom, and the front door will rest at a slight angle for the moment.



8. Locate the Top Panel (D). Place it on top with the last hook on each end of the Top Panel going around the first space of each Side Panel. Begin working the hooks of the Top Panel around the top horizontal wires of the Side Panels.



Take the time to wrap every hook around the wires, checking to make sure each one is secure.



On both sides of the Top Panel there is an "L" wire in the middle. This wire should be secured on the INSIDE of each Side Panel for added security and strength.



The "L" wire tucks inside the Side Panels on both sides of the crate.

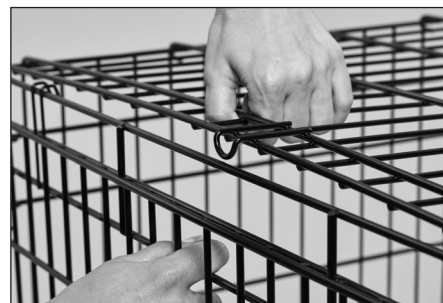
9. Before the second Corner Rod is placed in the back, the Back Panel must be secured to the Top Panel, working from one end to the other.

Starting at the Corner Rod you inserted at Step 4, work across the Back Panel, securing the Back Panel's hooks over the Top Panel and the Top Panel's middle hook over the Back Panel.

With the loops of the Back Panel and Side Panel With Door aligned (the same as Step 4), insert another Corner Rod. While one person pushes the rod and the other guides it, keep threading it down through the loops until it reaches the bottom.



The two hooks on the Back Panel secure over the Top Panel.

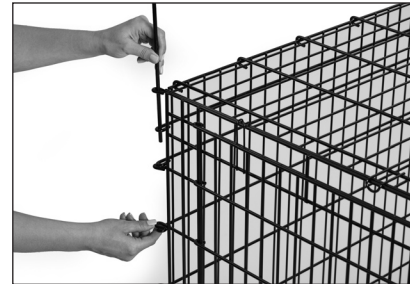


The middle hook on the Top Panel secures over the Back Panel.

10. As in Step 9, secure the Front Door Panel to the Top Panel, again, working from the side with the Corner Rod to the one without.

Make sure each hook is placed securely over the wires.

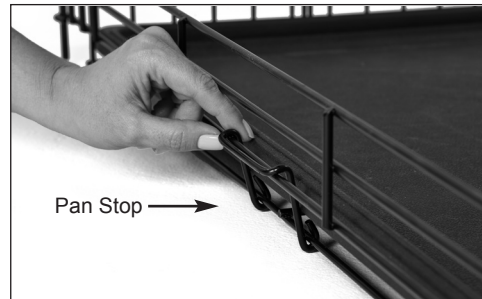
With the loops of the Front Door Panel and Side Panel aligned (the same as Step 7), insert the Corner Rod. While one person pushes the rod and the other guides it, keep threading it down through the loops until it reaches the bottom.



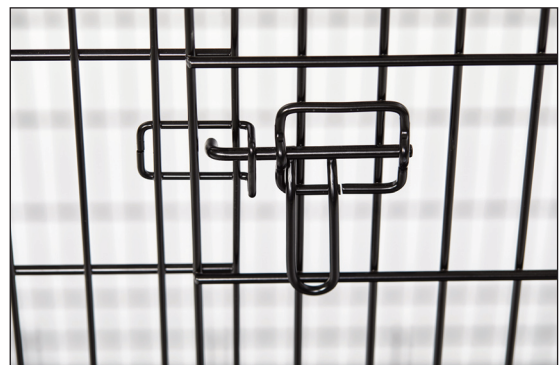
11. Take a moment to check the crate on all sides. Turn the top loops of the Corner Rods inward, and make sure each hook and "L" wire is fastened and secured correctly on all sides.



12. Insert the Plastic Pan (H) into the bottom of the crate through the space below the Front Door. Slide it all the way back and secure it in place with the pan stop.



13. Your Solutions crate is now fully assembled and ready for use. When you secure the slide-bolt latches, be sure the bolt slides all the way, so when the handle is in the down position the reinforcing hook on the bolt is behind the vertical wire.



NOTES: To protect the finish of your pet home and the plastic pan, use only mild, non-abrasive cleaners and water. Any coarse scrubbing or abrasive materials could damage the finish.

DO NOT expose the plastic pan to direct sunlight for extended periods of time as this may lead to warping or damage to the pan.

To help reduce noise, place a piece of carpet or cut a piece from the crate carton and place it inside the crate beneath the pan.

TOLL-FREE SERVICE HELPLINE: If you have any problems or questions with the assembly of your Solutions Double Door Crate, call our Service Helpline at: 1-800-428-8560 between 9:00 a.m. and 4:00 p.m. (EST) Monday through Friday.

LIMITED MANUFACTURER'S WARRANTY

1. For one (1) year from the date of original purchase, MidWest Homes For Pets ("MIDWEST") warrants to the purchaser of this pet home that, should it prove defective by reason of improper workmanship and/or material, the manufacturer will repair or replace, at its option, any defective part of the pet home, without charge for the part or for shipping. Replacement parts are warranted for the remainder of the original period.
2. **THIS WARRANTY DOES NOT COVER** defects in the wire enclosure caused by any animal, any physical abuse to or misuse of the pet home, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than one (1) year from the original retail purchase date.
3. **STEPS TO OBTAIN WARRANTY SERVICE:**
 - A. The purchaser must call the manufacturer's HELPLINE, 800-428-8560, to report the alleged defect to a customer service representative or obtain missing parts.
 - B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser in how to obtain corrective action.
 - C. The manufacturer may require the purchaser to present the sales receipt or other proof of purchase prior to authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to the manufacturer or to make the item available for pick-up by the manufacturer.
4. **ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE (1) YEAR. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**
5. **UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE TO PURCHASER OR ANY OTHER PERSON OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.**
6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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Feed Bowls • Carriers • Kennels . . .

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