

Assembly Instructions for Model Numbers 1924DD, 1930DD, 1936DD, 1942DD, and 1948DD

IMPORTANT INFORMATION

Remove collar, tags, and leads from pet before placing it in the home to prevent possible entanglement. Unwrap and remove all parts from the box. Keep the box and packing material until the product is assembled. In case of return or exchange, failure to return product in similar condition as received could result in limited reimbursement. Please save sales receipt as proof of purchase for warranty purposes. Check to ensure you have all the parts below. If you discover any parts are missing, immediately call our toll-free service helpline at 1-800-428-8560 (Monday - Friday 9 a.m. to 4 p.m. EST) or email customer service at info@midwesthomes4pets.com.

PARTS IDENTIFICATION

A- Fold and Carry Crate (1) **B** - Plastic Pan (1) **C** - Divider Panel (1) **D** - Plastic Carrying Handle(s)

ASSEMBLY INSTRUCTIONS

1. Remove the folded Crate from the carton with the Plastic Pan on the bottom and the logo nameplate facing up. Keep the Crate flat on the floor as you begin assembly.



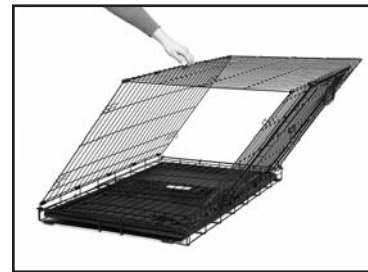
2. Release the side hook that holds the crate together on the side of the crate.



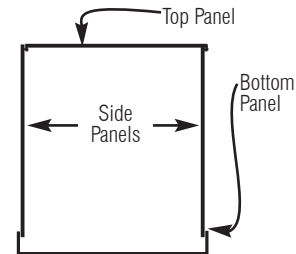
3. Grab the wires on top of the Side Door Panel and unfold the crate like you would open a book.



- Grab the panels that rest on top and pull upwards. This will form the top and the sides of the crate.



- Make sure the bottom wires of the two Side Panels rest inside the Bottom Panel and that one edge of the Top Panel is “inside” the Side Panel and outside the other Side Panel: (as illustrated).



- Reach in and pull the Front Door Panel toward you until it is fully upright. Secure the Front Door Panel to the Top Panel by gently pulling outward on the Front Door Panel while pushing down on the Top Panel. The hooks on the Front Door Panel will fit over the end wire on the Top Panel.



- Repeat Step 6 with the End Panel

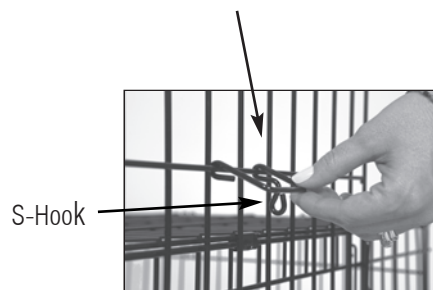


- The crate is now fully assembled. To operate the Side Door, lift the doors upward using the handle.

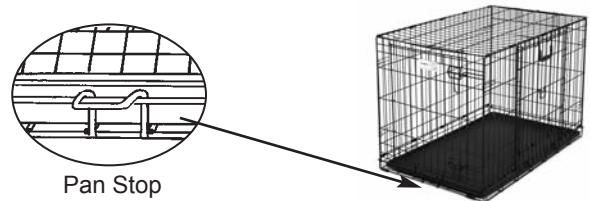
When closing the Side Door, the Safety Catch will prevent the doors from closing too quickly. Use your finger to lift the Safety Catch upward while closing; this will allow the door to descend to the bottom of the Crate and into the closed position. When lifting Safety Catch, make sure the small S-Hook is clear of any wires to safely close door. The Side Door can be lifted and rested on top of the Crate keeping it “up and away” for easy access to the inside of the Crate.



Safety Catch



9. Secure the Plastic Pan inside the Pet Home with the Pan Stop attached to the front wire of the Bottom Panel of the home.



The Plastic Pan easily slides out of the bottom of the Crate for cleaning.

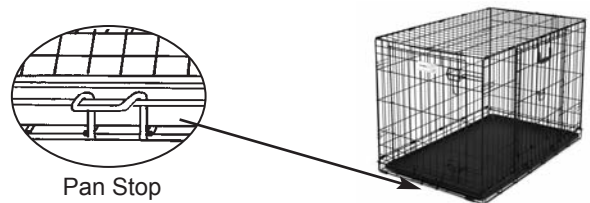


10. To install the Divider Panel, first decide the appropriate length of the Crate to fit your pet. Make sure your pet has enough room to run and lie down. Insert the Divider Panel through the Front Door and hook one side to the vertical wires on one side of the home. Then hook the other side of the Divider Panel to the opposite side on the corresponding vertical wire. The hooks of the Divider Panel should face away from your pet's area.



To Disassemble the Crate:

1. Release the Pan Stop and place underneath Plastic Pan.



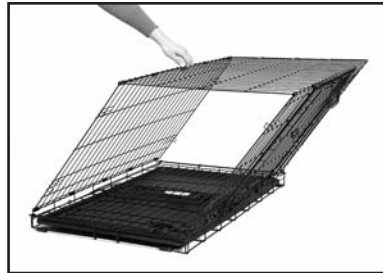
2. Unhook the End Panel by gently pressing on the Top Panel and pulling the End Panel outward to release the hooks. Let the End Panel gently fall into place at the bottom of the Crate.



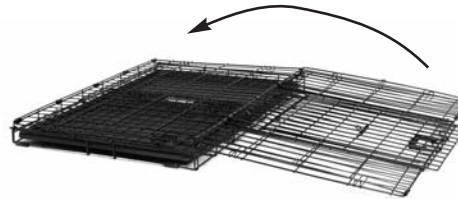
3. Repeat Step 2 with the Front Door Panel



4. Allow the sides and top of the Crate to swing down and collapse to the side until the Side Door Panel reaches the floor.



5. Fold the Top and Side Door Panel over like you are closing a book.



6. Secure crate by folding the crate hook over the collapsed crate.



7. The plastic carrying handles are provided so the folded crate can be easily carried from one location to another. Attach the plastic carrying handles on the opposite side of the crate hook. Be sure to attach the handles on the center wire (second wire from the bottom) of the folded crate.

NOTES: To protect the finish of your Pet Home and the bottom pan, use only mild, non-abrasive cleaners and water. Any coarse scrubbing or abrasive materials could damage the finish.

DO NOT expose the plastic pan to direct sunlight for extended periods of time as this may lead to warping or damage to the pan.

To help reduce noise, place a piece of carpet or cut a piece from the crate carton and place it inside the crate beneath the pan.

The plastic handles are provided to transport the crate when it is in the folded position and are not intended for use when the crate is fully assembled. To remove the handles from the crate, push down firmly until they disengage and do not twist them.

TOLL-FREE SERVICE HELPLINE: If you have any problems or questions with the assembly of your Ovation Trainer Double Door Folding Crate, call our Service Helpline at: 1-800-428-8560 between 9:00 a.m. and 4:00 p.m. (EST) Monday through Friday.

LIMITED MANUFACTURERS WARRANTY

1. For one (1) year from the date of original purchase, the manufacturer warrants to the purchaser of this pet home that, should it prove defective by reason of improper workmanship and/or material, the manufacturer will repair or replace, at its option, any defective part of the pet home, without charge for the part or for shipping. Replacement parts are warranted for the remainder of the original period.
2. **THIS WARRANTY DOES NOT COVER** defects in the wire enclosure caused by any animal, any physical abuse to or misuse of the pet home, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than one (1) year from the original retail purchase date.
3. **STEPS TO OBTAIN WARRANTY SERVICE:**
 - A. The purchaser must call the manufacturer's HELPLINE, 800-428-8560, to report the alleged defect to a customer service representative or obtain missing parts.
 - B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser in how to obtain corrective action.
 - C. The manufacturer may require the purchaser to present the sales receipt or other proof of purchase prior to authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to the manufacturer or to make the item available for pick-up by the manufacturer.
4. **ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE (1) YEAR. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**
5. **UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE TO PURCHASER OR ANY OTHER PERSON OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.**
6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



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