IMPORTANT INFORMATION

Unwrap and remove all parts from the box. Keep the box and packing material until the product is assembled. In case of return or exchange, failure to return product in similar condition as received could result in limited reimbursement. Please save sales receipt as proof of purchase for warranty purposes. Check to ensure you have all the parts below. If you discover any parts are missing, immediately call our toll-free service helpline at 1-800-428-8560 (Monday - Friday 9 a.m. to 4 p.m. EST) or at info@midwesthomes4pets.com.

PARTS IDENTIFICATION

A - Bottom Platform
B - Short Hardware Screw with Plastic Cap
C - Circular Cubby
D - Dual Thread Screw with Short & Long Threads
E - Long Sisal-Wrapped Tube
F - Long Hardware Screw with Washer
G - Short Sisal-Wrapped Tube
H - Dual Thread Screw with Short & Long Threads
I - Dual Thread Screw with Even Threads
J - Top Platform
K - Three-Pronged Play Cap
L - Allen Wrench
ASSEMBLY INSTRUCTIONS

1. Attach the Circular Cubby (C) to the Bottom Platform (A) using the Hardware Screw with Plastic Cap (B). Use the Allen Wrench (L) to tighten. Attach to the hole closest to the center.

2. Insert the LONG threads of the Dual Threaded Screw (D) into the Long Sisal-Wrapped Tube (E). Use a Flathead Screwdriver to tighten. Then, screw the Sisal-Wrapped Tube into the Bottom Platform. NOTE: The SHORT threads go down into the Platform.

3. Insert the LONG threads of the Dual Threaded Screw (H) into the Short Sisal-Wrapped Tube (G). Use a Flathead Screwdriver to tighten. Attach the Sisal-Wrapped Tube to the Top Platform (J) by screwing the SHORT threads of the Dual Threaded Screw into the threaded insert on the bottom of the Platform.

4. Place the Top Platform on the Long Sisal-Wrapped Tube, aligning the Short Sisal-Wrapped Tube over the hole on top of the Circular Cubby.

5. Attach the Short Sisal-Wrapped Tube to the Circular Cubby using the Hardware Screw with Washer (F). The washer should be placed on the screw before inserting the screw up through the top of the Cubby. Use the Allen Wrench (L) to tighten.
6. Insert the remaining Dual Threaded Screw into the hole on the Top Platform and down through the Long Tube until the lower threads disappear. Do NOT tighten all the way.

7. Place the Three-Pronged Play Cap on top of the Dual-Threaded Screw and rotate clockwise until securely tightened.

TOLL-FREE SERVICE HELPLINE: If you have any problems or questions with the assembly of your new Feline Nuvo Cat Furniture: Carnival, call our Service Helpline at: 1-800-428-8560 between 9:00 a.m. and 4:00 p.m. (EST) Monday through Friday.

LIMITED MANUFACTURERS WARRANTY

1. For one (1) year from the date of original purchase, MIDWEST Homes For Pets (“MIDWEST”) warrants to the purchaser of this pet furniture that, should it prove defective by reason of improper workmanship and/or material, MIDWEST will repair or replace, at its option, any defective part of the pet furniture, without charge for the part or for shipping. Replacement parts are warranted for the remainder of the original period.

2. THIS WARRANTY DOES NOT COVER defects in the furniture caused by any animal, any physical abuse to or misuse of the pet furniture, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than one (1) year from the original retail purchase date.

3. STEPS TO OBTAIN WARRANTY SERVICE:
   A. The purchaser must call MIDWEST’s HELPLINE, 800-428-8560, to report the alleged defect to a customer service representative or obtain missing parts.
   B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser in how to obtain corrective action.
   C. MIDWEST may require the purchaser to present the sales receipt or other proof of purchase prior to authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to MIDWEST or to make the item available for pick-up by MIDWEST.

4. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE (1) YEAR. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

5. UNDER NO CIRCUMSTANCES SHALL MIDWEST BE LIABLE TO PURCHASER OR ANY OTHER PERSON OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.

6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.